



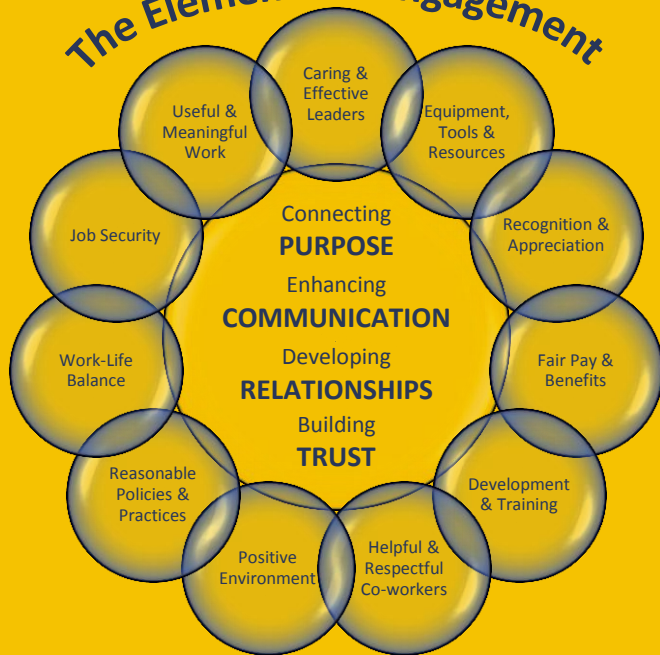
EMPLOYEE ENGAGEMENT

is an employee's **connection** and **commitment** to their work and the organization's purpose.

Everyone is an employee.



The Elements of Engagement



Happy
How an employee **FEELS** about the work and conditions

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Engaged
How much **EFFORT** an employee is willing to give

EVERYONE is responsible for engagement.

Engagement is an ongoing process, NOT an event.



Survey Purpose & Importance
The survey is a 'snapshot' measure of engagement in the organization to identify strengths and concerns. This tool can help us become a better place for employees to work and patients to receive care.

DISENGAGED EMPLOYEE

Committed to the work NOT connected to the purpose



Hands

Do the work. Get the paycheck.

SATISFIED EMPLOYEE

Committed to the work AND connected to the purpose as an employee



Hands & Head

Do good work. Be successful.

ENGAGED EMPLOYEE

Committed to the work AND connected to the purpose as an employee and to the organization



Hands, Head & Heart

Give extra effort. Go above and beyond to exceed expectations.

Purposeful Employee Rounding is a feedback exchange tool for a leader to learn about an employee's engagement levels.

Increased Employee Engagement = Increased Patient Satisfaction